

TERMS AND CONDITIONS

INDEMNITY

The Owners, management, employees and/or agents of Halstead Farm B&B, trading as Halstead Farm shall not be liable for any injury, harm or death to any person, or for the loss or damage to any property or possessions whether caused from negligence, including gross negligence or any other cause whatsoever.

Right of admission reserved. Trespassers will be prosecuted.

ARRIVALS

Halstead Farm check in times are between 2pm and 5pm daily..

Please let us know if you arriving outside of these hours so that we can make the necessary arrangements for your entrance but will be subject to availability and cannot be guaranteed.

INSURANCE DISCLAIMER

We strongly recommend insurance coverage in the event of unforeseen cancellation, delay or interruption, lost or delayed baggage, emergency accident, sickness and evacuation, accidental death, common carrier, 24 hour medical assistance, traveller's assistance and emergency cash transfer.

BOOKING CONFIRMATION

In order to guarantee a reservation, credit card details, a voucher or a deposit is required.

Halstead Farm reserves the right to release any bookings that are non-guaranteed.

If the numbers of occupants on arrival exceed that stipulated in the quotation, we may provide additional accommodation at the rate of R1000 per person per night if we are able to accommodate such extra guests. We however reserve the right to cancel the booking and retain the full cancellation fee.

ACCOMMODATION

Guests may not host parties/events on the premises, without Management's consent.

Smoking inside the premises or its rooms is strictly prohibited. The courtyard and pool area is the only allocated smoking area.

No animals are allowed on the premises unless a guest requires a medically trained dog or guide dog.

All loss and/or damage to property suffered by Halstead Farm shall be charged at their replacement cost plus an additional charge to absorb administration costs.

Any lost access cards/remotes not returned will result keys/remotes being replaced and the guest will be held accountable for costs.

CANCELLATION POLICY

Please note that all cancellation requests must be submitted in writing to our reservation

NO SHOWS/EARLY DEPARTURES

Reservations that fail to arrive are subject to a 100% 'no-show' fee on the booked value for the entire stay.

Reservations that leave before their scheduled date of departure are subject to a 100% 'Cancellation' fee on the booked value for the entire stay.

SAFARI SERVICE

Halstead Farm is at your service to arrange tours to the Addo Elephant National Park through Schotia Safaris but requires prior notice in order to make the booking. We also provide a snack pack with a beverage for the drive which is payable on your check out.

LAUNDRY SERVICE

We do offer a laundry service at Halstead Farm. It must be remembered that as ours is 'bush' laundry, its not advisable to send delicate items that require special care. Please insure your laundry is left at our laundry with adequate time to enable us to return your items by the afternoon

Please note that this service incurs an additional cost which will be payable on your checkout.

BAR SERVICE

Please note we do allow guests to purchase certain alcoholic beverages at an additional cost which will be payable on your check out.